



Wraparound Care Terms and Conditions

1. Bookings close 48 hours before the session and places are subject to availability.
2. All fees are payable in advance. Places cannot be booked unless there is sufficient credit on your child's Arbor account.
3. No refunds will be given if a place has been booked but is no longer required.
4. No refunds or alternative day will be offered in the event of child sickness or exclusion or absence or emergency closure.
5. After School Club: In the event of late collection of any child we reserve the right to levy a late collection of £10 per 10 minute delay, or additional staffing costs incurred by the school as a consequence of the late collection.
6. The safety and wellbeing of the children is paramount. To enable everyone to have fun safely, children will be expected to adhere to the school's expectations for behaviour. The behaviour policy can be found on our website.
7. Children can attend extra-curricular clubs until 4:30pm and then join the after-school club, but no discounted rate will be offered.
8. After-school club only: parents/guardians must advise the school if the usual parent/carer is not collecting; please call the school office between 8am and 4pm. After 4pm, please call 07848 107469.
9. It is essential that parents/guardians advise the school if a child is not going to attend the club for any reason. Regular failure to do so may result in withdrawal of place.
10. By booking a place on Arbor, you are agreeing to these terms and conditions.

THE NUMBER TO CALL DURING CLUB HOURS ONLY IS: 07848 107469